REGSTEAD
Monitor what matters.

SAMPLE BASELINE REPORT V2

Harbour & Vale Solicitors LLP

Public website baseline | Illustrative customer report

Your website today, recorded clearly.

Regstead has mapped the important public-facing information we could observe across this sample law-firm website. The baseline records pages, linked documents, forms and regulatory signals so future monitoring can compare what changes over time.

- **46** public pages observed
- **9** linked documents mapped
- **3** public forms identified
- **8** regulatory and transparency surfaces recorded

SCAN DATE	12 September 2026
WEBSITE	www.harbourvale.example
MONITORING PROFILE	Law firms - England & Wales v1.0
REPORT ID	**SAMPLE-LAW-002**
REPORT VERSION	v2 - updated 14 September 2026

SAMPLE DATA This report uses a fictional law firm and illustrative findings. It demonstrates the intended Regstead customer experience and current product capability; it is not an assessment of a real organisation.

OVERVIEW

Baseline summary

A concise view of what Regstead observed, what merits review and what could not yet be confirmed.

87/100	18	2	1
WEBSITE HEALTH	DETECTED	REVIEW	POTENTIAL ISSUE

The Website Health score is a monitoring aid, not a compliance score. It combines technical availability, discoverability and selected public-information signals so changes can be prioritised consistently over time.

What stands out

- The main regulatory and client-information surfaces were discoverable, including SRA details, complaints information, Legal Ombudsman references and service pricing.
- One linked client-care document returned a confirmed 404 response and should be reviewed.
- A linked probate pricing PDF contains a third-party fee reference whose surrounding context remains ambiguous and merits human review.
- The SRA digital badge was visible in static page content, but its operational state could not be confirmed without browser execution.

Priority actions

PRIORITY	RECOMMENDED ACTION	STATUS
1	Replace or remove the broken client-care PDF link.	POTENTIAL ISSUE
2	Review the probate pricing PDF wording in context.	REVIEW
3	Manually verify the live SRA badge once.	COULD NOT CONFIRM

REGULATORY SURFACE

What Regstead found and where

Regstead records the public locations of important information so later scans can tell whether it has moved, changed or disappeared.

SURFACE	OBSERVED LOCATION	STATUS	CONFIDENCE
SRA number	Footer + legal information	DETECTED	High
SRA digital badge	Footer	COULD NOT CONFIRM	Medium
Complaints procedure	/complaints	DETECTED	High
Legal Ombudsman information	/complaints	DETECTED	High
SRA conduct / complaints information	/complaints	DETECTED	High
Pricing hub + linked pricing docs	/our-fees + linked PDFs	DETECTED	High
Privacy notice	/privacy	DETECTED	High
Contact / enquiry forms	Contact + service pages	DETECTED	High

How to read this section

A surface marked Detected means Regstead found sufficient public evidence at a location during this scan. "Could not confirm" means the available evidence was insufficient for a stronger conclusion. It does not mean the item is missing.

> **Linked documents now form part of the evidence layer.**
> Where a supported PDF is readable, Regstead can extract bounded text, retain the page location and assess whether that evidence is relevant. Ambiguous or context-poor document text is not promoted to a stronger finding automatically.

PRICING & SERVICES

Published information by service

Regstead records observable pricing and service-information signals. These are monitoring signals, not a legal opinion on sufficiency.

SERVICE	APPLICABILITY	STATUS	OBSERVED SIGNALS
Residential conveyancing	High	DETECTED	Fees/range, VAT, disbursements, stages and indicative timescale observed across HTML and linked document evidence. Supervisor information linked via team page.
Probate	High	REVIEW	Fee examples, VAT, included work and stages observed. A linked pricing PDF contains a third-party fee reference; bounded context is insufficient for a stronger conclusion.
Employment - employee claims	Medium	REVIEW	Charging basis and indicative fees observed. The association between the pricing evidence and supervising person remains less explicit than on other service pages.
Immigration	Low	NOT APPLICABLE	No current consumer immigration service identified during the baseline crawl.

Baseline facts Regstead will remember

3	6	4	2
SERVICE AREAS	PRICING PAGES	PRICING DOCS	QUOTE / ENQUIRY FLOWS

On future scans, Regstead can compare page and document presence, selected structured facts, supported document evidence and material content hashes against this baseline.

WEBSITE HEALTH

Technical and enquiry-journey baseline

These checks help distinguish regulatory-content changes from ordinary website breakage.

CHECK	STATUS	OBSERVATION
HTTPS / certificate	HEALTHY	Public pages served over HTTPS.
Priority-page availability	HEALTHY	Key pricing, complaints and contact pages returned successful responses.
Broken internal links	POTENTIAL ISSUE	One linked client-care PDF returned HTTP 404.
Linked document content	HEALTHY	Readable PDFs were assessed using bounded text extraction and page-level evidence. Unsupported document formats remain conservative.
Public forms	HEALTHY	Three forms detected; form presence and structure recorded.
Contact information	HEALTHY	Telephone, email and address signals found consistently.
Robots / crawl access	HEALTHY	No baseline restriction prevented priority discovery.
Browser-rendered elements	COULD NOT CONFIRM	Dynamic badge operation requires browser execution beyond this baseline scan.

Enquiry journey

- Contact form observed on the main contact page.
- Conveyancing quote / enquiry route observed and recorded.
- Probate enquiry call-to-action observed on the service page.
- No customer account or private system was accessed; Regstead monitors public-facing website information only.

FINDINGS

What needs attention

Each finding states the evidence observed and avoids turning uncertainty into a compliance conclusion.

01 Linked client-care PDF returned 404

POTENTIAL ISSUE | HIGH CONFIDENCE

Evidence: A link from the public legal-information area pointed to **/media/client-care-guide.pdf**. A direct recheck returned HTTP 404.

Recommended action: Replace the link, restore the document or remove the reference if it is no longer required.

02 Probate pricing PDF context

REVIEW | MEDIUM CONFIDENCE

Evidence: Readable text from **/media/probate-fees.pdf**, page 2, contains a third-party fee reference. Regstead retained bounded page context, but the relationship between the firm fee and third-party charge remains ambiguous.

Recommended action: Review the wording in context. No breach is asserted; this is a clarity prompt for human review.

03 SRA badge operational state

COULD NOT CONFIRM
MEDIUM CONFIDENCE

Evidence: A badge element/link was observed in static page content. Regstead does not currently execute browser-side behaviour, so live badge operation was not tested.

Recommended action: Verify the badge manually once. Dynamic browser behaviour remains outside this baseline scan.

04 Employment supervisor association

REVIEW | MEDIUM CONFIDENCE

Evidence: Relevant team and supervision information exists elsewhere on the website, but the evidence is not sufficiently close or explicit to attribute confidently to the employment pricing page.

Recommended action: Consider making the supervising person or role easier to associate with the published service information.

ONGOING MONITORING

What happens after the baseline

The first scan tells you what exists today. Regstead Monitor is designed to remember it and compare future observations against it.

1
BASELINE
Regstead stores structured facts about important pages, documents, forms, regulatory surfaces and supported document evidence.

2
RESCAN
A scheduled scan revisits the public website using the same conservative evidence and uncertainty rules.

3
COMPARE
New observations are compared with the previous baseline and scan history, including selected content and document changes.

4
ALERT
Meaningful changes are surfaced as new, changed, confirmed problem, removed or not observed.

Illustrative future change

EVENT	CLASSIFICATION	WHAT REGSTEAD WOULD SAY
Week 2	CHANGED	Probate pricing PDF materially changed; review the new wording and the page-level evidence.
Week 5	NOT OBSERVED	Complaints page was not reached during this scan. Regstead does not call it removed.
Week 6	CONFIRMED PROBLEM	Previously linked complaints page now returns HTTP 404 on recheck.

The key principle: NOT OBSERVED is not the same as REMOVED, and ambiguous evidence is not promoted to a stronger conclusion. Regstead escalates certainty only when the evidence supports it.

METHOD & SCOPE

How this sample report should be used

Regstead is designed as an evidence-led monitoring service. Human judgement remains part of the process.

Status meanings

Detected	Regstead found sufficient public evidence for the monitored signal.
Review	Evidence exists, but interpretation, service attribution or clarity benefits from human review.
Potential issue	A stronger observable problem was found, such as a confirmed broken link. This is still not a legal conclusion.
Could not confirm	The available evidence was insufficient for a reliable yes/no conclusion.
Not applicable	The monitored rule or service category does not appear applicable based on the current evidence.

Scope of this baseline

- Publicly accessible website information only.
- No login, private system, customer account or protected content accessed.
- Static HTML, linked-document discovery and safe bounded PDF text extraction are evaluated where supported.
- Readable PDF evidence can retain page-level location and bounded surrounding context. Ambiguous, irrelevant or insufficient-context evidence remains conservative rather than being treated as a positive finding.
- Scanned/image-only, encrypted or unusually complex documents may not be fully readable and may remain "Could not confirm".
- Browser execution is not part of this baseline scan, so dynamic elements such as live badge behaviour may still require manual verification.
- Findings are based on observable evidence at the time of scan and may change when the website changes.

Human review and uncertainty

Regstead separates extraction from evidence assessment and keeps uncertain evidence visible rather than forcing a yes/no answer. During the founding phase, selected findings may also be manually reviewed before they are shared, particularly where document context or service attribution is ambiguous.

Important disclaimer

Regstead does not provide legal advice and does not certify regulatory compliance. This report identifies observable website signals, technical conditions and changes that may merit review. Organisations remain responsible for determining their legal and regulatory obligations and for deciding what action, if any, is appropriate.

What a customer receives

- A branded baseline report like this one.
- A Regulatory Surface inventory showing where important information was found.
- Page and linked-document evidence where supported.
- Recurring monitoring and structured change history.
- Alerts focused on meaningful changes rather than routine website noise.
- Clear uncertainty language when Regstead cannot confirm something reliably.

YOUR WEBSITE CHANGES. REGSTEAD NOTICES. **Monitor what matters.**